

Product Repair Form

Our goal at Concourse Golf is to provide the best after sales customer care, to give you peace of mind and rectify any concerns you have as quickly as possible.

All Concourse Golf products come with a comprehensive one-year warranty against any manufacturing faults and will be repaired or replaced without charge. However, if the required repair work is not covered under the warranty, we will contact you before any repairs are made.

1. Download and print out a copy of this form, to accompany the product which will enable us to efficiently assist you.
2. Package your product securely inside either:
 - For Smart Wheels, the original box you received your wheels in.
 - For Golf Buggies a suitable package with adequate protection that the buggy will not become damaged during postage/transit.

Please Note: When returning your product for repair, please make sure you use bubble wrap or a suitable packaging to eliminate any damage to the product during transportation.

3. Attach the Return REPLIED PAID POSTAGE details below to the package clearly which will allow you to send your product at no charge at your nearest post office.

REPLIED PAID 91516

Delivery To:

Concourse Golf

9 Hamley Rd

Mount Kuring-Gai

NSW 2080

Product Repair Form

Customer name: _____ Date: ____ / ____ / ____

Shipping Address: _____

Mobile Phone: _____ Email _____

Product Name / Model: _____ Serial #: _____

To enable our Technicians to rectify your problem affectively, please provide in as much detail as possible the fault or problems you are experiencing:

If you have any questions, or need any assistance with completing this process, please do not hesitate to contact one of our customer service team on 1300 650 059 or you can email us at sales@concoursegolf.com
